

10. Packaging guideline:

- 10.1. Seller will Pack with bubble wrap first, then print invoice, shipment & product return form to enter into an envelope and attach envelope on top of bubble wrap with tape, then wrap with poly wrapper to protect from any water damage, then put into your desired cartoon with shipping label printing from manage order by opening the order to the top right corner button Label Print and pasting with cartoon box.
- 10.2. Then seller will drop the shipping box to any of MARS drop hub or if seller avail the SPCS service as guided in SPCS clause no.8 to transfer the product into MARS drop hub or MARS transit center for shipment process to customer.
- 10.3. Seller shall not oblige to write, attach, or mention of his / her address or contact in any form or means into the shipping box as per clause no. 2.13 & communication process only will be applicable under the clause 2.5 as stated.
- 10.4. In case, if the shipping box require courier to MARS drop hub as availed SPCS service, Seller will make another wrap (after the customer shipping label paste into the box) to cover the shipping box by poly / paper and paste his address & MARS drop hub address for sending to MARS drop hub.
- 10.5. MARS will open the first cover and will process the shipment to customer. On courier up to MARS drop hub, if the shipping box damage, MARS will recover the packing after QC check & will send to customer. Here, seller shall be charged for repacking at MARS drop hub. In case, in QC check if product damage, product will be return to seller at his own cost for sending replacement product. MARS shall not be liable in any consequences on courier travel upon receiving MARS drop hub or transit center as per SPCS clause no. 8.
- 10.6. For FDS service, to transfer the product into MARS transit center, Seller shall wrap the quantity product with hard material / box to avoid

any damages as well as considering its handing. If stock will be a good quantity of product then seller will make average weighted box which can be easily carrying weight by any labor. Then all boxes will be combined in a cartoon which weight must be easily take way / transfer by labor. At every cartoon, seller will paste the packing list with product detail configuration. Without packing list no cartoon will be accepted in transit center.